



**Refund Policy:** There are no refunds on services rendered or pre-purchased sessions. Remember, you are paying to see whatever your baby is showing you live in his/her environment during your session. Any CDs will be replaced upon immediate receipt of defective CD. Uncooperative Gender and Platinum sessions are invited back at no additional fee. If baby is showing absolutely nothing during the first 5-10 min, mommy has an option to stop the session and complete the remaining portion at a later date. Hydration is key to clarity.

**Appointments:** We reserve the right to cancel your appointment if we do not receive confirmation by voice mail or e-mail the day before your appointment. We understand things can arise that may require you to cancel your appointment. Please give us 24 hours notice of cancellation. No shows will not be allowed to reschedule without a \$25 deposit that is non-refundable in the event of a second no show.

**Your Ultrasound:** There are so many factors involved in obtaining the best scan possible. Every baby scans differently, depending on gestational age, position, amount of amniotic fluid, and mother's condition, placenta location etc. Please be realistic and do not expect for baby to be all posed smiling and ready to say, "Hi mommy here I am." We have the systems and experience needed to obtain the best possible images of whatever parts of the baby that can be seen. Be patient and realize that sometimes baby shows you more at the beginning, middle or the end of the session. Enjoy the limited time you have with baby in the womb. Looking back you will find that sucking the thumb was the cutest thing ever, or lying on his/her side cuddled up against the placenta is exactly the way baby likes to lay up against mommy's chest after birth. Over time you will see everything the baby is doing in the womb will come full circle. We make no promises that the images will be similar to those you might have seen elsewhere or even from our own clinic with a previous pregnancy. Again, every baby scans differently.

Client's Signature: \_\_\_\_\_

Date: \_\_\_\_\_